# Unit 1.6 Security Systems

**Identify how you could tell this email may be a phishing email**

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| --- | --- |
| **To:** | John Smith <john.smith@email.com> |
| **From:** | MyBank [banking.services@mdhebznuyw.ru](mailto:banking.services@mdhebznuyw.ru)  **Obscure / incorrect URL used** |
| **Subject:** | IMPORTANT – Update your banking informations!!!!!!  **Spelling and grammatical errors** |
| **Message:** | Dear valued customer,  We are writing to inform you that there may have been some fraudulent activity on your account.  In order to cheks on your details and identify any issues with your banking service, please click on the link below in order to access your online account and confirm your information. You will need to confirm your card information, so please have these details ready. **Request for personal information**  **Click here to log in**  **Hover over the link – does it link to the bank’s legitimate site?**  Regards, MyBank  **Lack of further contact information in the signature** |

* In order to confirm the sender is genuine, many companies nowadays (for example eBay) will include the customers’ name or username in the email.
* Non-genuine emails commonly contain spelling and grammatical errors. Think – would your bank send you a poorly written email filled with spelling mistakes?
* A lack of company details (contact number, address) on the email could be a sign of phishing. Most businesses provide contact information in their email signatures.
* Hyperlinks can be misleading – check if the link directs you to the bank’s website by hovering over it.
* Legitimate banks and many other companies will never ask for personal details via email. They will most likely contact you by post or telephone if it is urgent.

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